

OSR Quick Reference Guide

Introduction	<p>The OSR Data Collection Instrument defines the indicators that are to be submitted.</p> <p>A subset of these indicators can be automatically extracted by CAT from the practice clinical systems.</p> <p>These are:</p>
Clinical Services (CS)	CS-1, CS-2, CS-3a, CS-4
Maternal and Child Health (MCH)	MCH-1, MCH-2, MCH-3
Health Promotion (HP)	HP-1
Social and Emotional Wellbeing SEWB (SE)	SE-6, SE-7
Link Up (L)	L-6, L-7
Standalone Substance Use Services (S)	S-6, S-7a, S-7b, S-7c, S-10, S-11, S-13, S-14

Not all clinical systems will have all the data items required for all indicators. The indicators that can be calculated for Medical Director (MD), Best Practice (BP) and Communicare are listed on the following page of this guide.

The CAT OSR module is available in CAT Version 3 and higher, for clinical systems where the CAT data extract meets the CAT data specifications version 1_15 or higher Communicare: is available with CAT data specifications version v1_12 and Communicare v13.2 and above. The module provides:

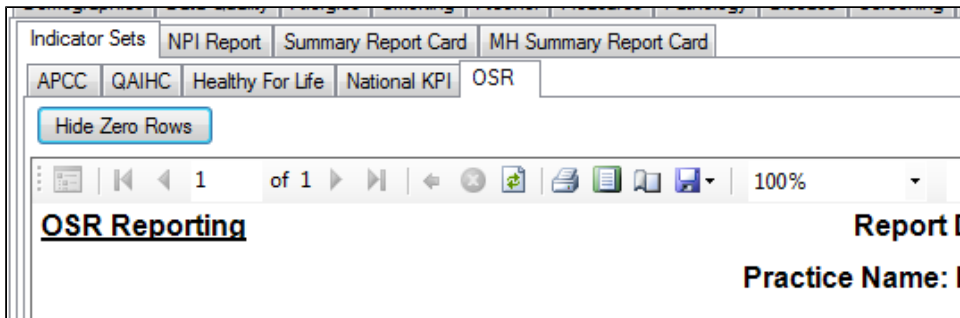
- The indicator report
- Supporting graphs which allow the indicators to be verified

The OSR Report displays data for all clients, including archived and deceased, who have had a contact in the last 12 months.

MBS Item Indicators in the report (indicators CS-4 and MCH-1) are available where the clinical and billing systems are provided by the same vendor or are supported by CAT.]

CAT OSR Indicators	Indicator	Clinical System		
		MD	BP	Communicare
Code	Description			
Clinical Services (CS)				
CS-1	Episodes of Care	Y	Y	Y
CS-2	Contacts by worker type	Y	Y	Y
CS-3a	Individual Clients	Y	Y	Y
CS-4	Clinical Activities - Number of Health Checks (MBS 715) and GPMP (MBS 721)	Y	Y	Y
Maternal and Child Health (MCH)				
MCH-1	Child Health Checks (MBS 715)	Y	Y	Y
MCH-2	Antenatal Care	Y	Y	Y
MCH-3	Group Activities			Y
Health Promotion (HP)				
HP-1	Group Activities			Y
Social and Emotional Wellbeing SEWB (SE)				
SE-6	SEWB individual clients			Y
SE-7	SEWB contacts			Y
Link Up (L)				
L-6	Individual Link-up clients			Y
L-7	Link-up contacts			Y
Standalone Substance Use Services (S)				
S-6	Individual substance use service clients			Y

S-7a	Individual residential clients			Y
S-7b	Total length of stay			Y
S-7c	Episodes of residential care			Y
S-10	Distinct sobering-up/residential respite/short term care program clients			Y
S-11	Sobering-up/residential respite/short term care program episodes			Y
S-13	Individual non-residential/follow up / after care clients			Y
S-14	Non-residential/follow up / after care episodes			Y

About this Guide	<p>This guide provides a description of each indicator in the report. The '<i>CAT User Guide Appendices Data Mappings</i>' provides an explanation of where</p> <p>most of the data items are collected from in each clinical system. This guide provides any additional explanations required and details of any calculations used.</p> <p>Notes:</p> <p>1) A contact is any progress note that is not marked as a non-visit Contact types (such as residential, groups, administration and transport) are not flagged in MD and BP</p> <p>2) An episode of care is one or more contacts (with the same clinical reason) by a client with one or more health workers on the same calendar day.</p> <p>It is not possible to accurately determine the clinical reason in MD and BP, hence all contacts on the same calendar day are deemed an episode.</p> <p>3) Reporting includes inactive/archived patients and deceased patients The patients included in the extract will be indicated at the top of the report.</p>
OSR Report	<p>The Report is available under Standard Reports > Indicator Sets</p> <p>A Report button Hide/Show Zero Rows can be used to help services condense the report and view only indicators that contain data.</p> 

Indicator Descriptions	
CS-1 Episodes of Care	<p>The number of episodes of care provided to clients in the last 12 months. Excludes residential care, groups, administration and transport-only contacts.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Gender: Male, Female, Not Recorded</p> <p>How to verify patients with episodes using CAT</p>

<p>In the CAT filters > Patient Status tab ></p> <p>Archived and Deceased checkboxes ticked if available and Recalculate</p> <p>In the CAT graphs open the Visits > Episode Count tab This tab displays the episode count for the last 12 months.</p> <p>The total episode count is displayed as a sub-heading and will match the total count in the OSR Report table CS-1 Select all segments except the '0 episode segment' Click Export The Reidentify Report provides columns for Episode Count, Indigenous Status (ATSI Status) and Gender (Sex).</p> <p>This report can be exported to Excel and sorted by Indigenous Status and Gender to verify the disaggregated totals.</p>	
<p>CS-2 Contacts by worker type</p>	<p>The number of contacts provided to clients in the last 12 months for each worker type Worker type mappings for Medical Director (MD), Best Practice (BP) and Communicare are provided in the Appendix at the end of this guide</p> <p>Excludes residential care, groups and administration contacts. Transport-only contacts are itemised.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Gender: Male, Female, Not Recorded</p> <p>How to verify patients with contacts by worker type using CAT</p>
<p>In the CAT filters > Patient Status tab > Archived and Deceased checkboxes ticked if available and Recalculate</p> <p>In the CAT graphs open the Visits > Contacts by OSR Worker Type tab This tab displays the number of patients with a specific worker type contact in the last 12 months. Tick the 'Select All' checkbox Click Worksheet The Reidentify Worksheet provides the number of contacts each patient has had with each worker type. It also provides columns for Indigenous Status (ATSI Status) and Gender (Sex). This worksheet can be exported to Excel and sorted by Indigenous Status and Gender to verify the disaggregated totals.</p>	
<p> </p>	
<p>CS-3a Individual Clients</p>	<p>The number of individual clients with a contact in the last 12 months. Excludes clients with only a group, administration or transport-only contact(s). It is unlikely that a patient will have a residential contact without some other contact, hence the client population for CS-1 and CS-3 is the same.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Gender: Male, Female, Not Recorded</p> <p>How to verify individual patients with a contact using CAT</p>
<p>In the CAT filters > Patient Status tab > Archived and Deceased checkboxes ticked if available and Recalculate</p> <p>In the CAT graphs open the Visits > Episode Count tab This tab displays the episode count for the last 12 months. Any patient that has had 1 or more episodes in the last 12 months is a patient with a contact in the last 12 months. Select all segments except the '0 episode segment' Click Export The Reidentify Report will display the patient count for all segments where an episode exists. The report provides columns for Indigenous Status (ATSI Status) and Gender (Sex). This report can be exported to Excel and sorted by Indigenous Status and Gender to verify the disaggregated totals.</p>	

CS-4 Clinical Activities - Number of Health Checks (MBS 715) and GPMP (MBS 721)	<p>The number of clinical activities recorded in the last 12 months: MBS Item 715 (Indigenous Health Check) for age >= 25 Alternate Indigenous Health Check for age >= 25 MBS Item 721 (GP Chronic Disease MP) Alternate Chronic Disease MP</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown</p> <p>How to verify patients with a clinical activity in the last 12 months using CAT</p>
<p>MBS 715</p> <p>In the CAT filters set the following: General tab > enter Ethnicity Status – tick relevant checkbox Start Age = 25 Patient Status tab > Archived and Deceased checkboxes ticked if available Results tab > select results "<=12 mths"</p> <p>Click Recalculate</p> <p>In the CAT graphs open the MBS Item > Count tab Select all "715" bars Click Export</p>	<p>MBS 721</p> <p>In the CAT filters set the following: General tab > enter Ethnicity Status – tick relevant checkbox</p> <p>Patient Status tab > Archived and Deceased checkboxes ticked if available Results tab > select results "<=12 mths"</p> <p>Click Recalculate</p> <p>In the CAT graphs open the MBS Item > Count tab Select the "721" bar Click Export</p>

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MCH-1 Child Health Checks (MBS 715)	<p>The number of Child Health Checks recorded in the last 12 months: MBS Item 715 (Indigenous Health Check) for age 0-4 Alternate Indigenous Health Check for age 0-4 MBS 10986 Healthy Kids Check</p> <p>How to verify patients with a child health check in the last 12 months using CAT</p>
<p>MBS 715</p> <p>In the CAT filters set the following: General tab > enter End Age = 4 Patient Status tab > Archived and Deceased checkboxes ticked if available Results tab > select results "<=12 mths"</p> <p>Click Recalculate</p> <p>In the CAT graphs open the MBS Item > Count tab Select "715 (ATSI<15HC)" bars Click Export</p>	<p>MBS 10986</p> <p>In the CAT filters set the following: General tab > enter End Age = 4 Patient Status tab > Archived and Deceased checkboxes ticked if available Results tab > select results "<=12 mths"</p> <p>Click Recalculate</p> <p>In the CAT graphs open the MBS Item > Count tab Select "HC 3-5 (HKC)" bar Click Export</p>
MCH-2 Antenatal Care	<p>A. The number of women who attended antenatal care during the last 12 months B. The total number of antenatal care visits during the last 12 months</p> <p>Includes mothers who did not give birth in the last 12 months</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown</p> <p>How to verify A. patients with antenatal care visits and B. the number of visits using CAT</p>

<p>In the CAT filters > Patient Status tab > Archived and Deceased checkboxes ticked if available and Recalculate</p> <p>In the CAT graphs open the Maternal Health > Antenatal Visits > Antenatal Count tab</p> <p>This tab displays the antenatal visit count for the last 12 months (this includes mothers whether or not they have given birth).</p> <p>A. The patient count is displayed in the heading</p> <p>B. The total antenatal visit count for each patient is provided in the reidentify report</p> <p>Select all segments</p> <p>Click Export</p> <p>The Reidentify Report provides columns for Antenatal Count and Indigenous Status (ATSI Status). This report can be sorted by Indigenous Status or exported to Excel and sorted by Indigenous Status to verify the disaggregated totals.</p>	
<p>MCH-3 Group Activities</p> <p><i>Communicare only</i></p>	<p>The number of group sessions run for antenatal and maternal group activities.</p> <p>The group activities are: Antenatal Maternal and baby/child health groups Parenting and parenting skills groups Other</p> <p>This indicator is extracted at the practice level as a whole count from Communicare for each group session that has been set up. The group session names are mapped to the above categories by matching words in the session name as follows:</p>
Group Activity	Matching Words (case insensitive)
Antenatal	antenatal
Maternal and baby/child health groups	maternal, baby, child
Parenting and parenting skills groups	parent
Other	Any session names that do not match any of the above. The session names will be listed on the report.

As this is not a patient based indicator no supporting graph is provided.

<p>HP-1 Group Activities</p> <p><i>Communicare only</i></p>	<p>The number of group sessions run for health promotional group activities.</p> <p>The group activities are: Tobacco use treatment/Prevention groups Alcohol misuse treatment/Prevention groups Physical activity/Healthy weight program activities Chronic disease client support group activities Living skills groups (e.g. cooking, nutrition groups) Cultural groups (e.g. art, hunting, bush outings, bush medicine etc.) Men's groups Women's groups Youth groups Other</p> <p>This indicator is extracted at the practice level as a whole count from Communicare for each group session that has been set up. The group session names are mapped to the above categories by matching words in the session name as follows:</p>
Group Activity	Matching Words (case insensitive)
Tobacco use treatment /Prevention groups	tobacco, smoking
Alcohol misuse treatment/Prevention groups	alcohol
Physical activity/Healthy weight program activities	physical activity, weight
Chronic disease client support group activities	chronic

Living skills groups (e.g. cooking, nutrition groups)	cooking, nutrition
Cultural groups	cultural, bush, hunting
Men's groups	men
Women's groups	women
Youth groups	youth
Other	Any session names that do not match any of the above. The session names will be listed on the report.

As this is not a patient based indicator no supporting graph is provided.

<p>SE-6 SEWB individual clients</p> <p><i>Communicare only</i></p>	<p>The number of individual clients with a SEWB contact in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status/generation: ATSI First generation, ATSI, Second generation, ATSI Third and subsequent generation, ATSI other, Non-ATSI, Unknown Gender: Male, Female, Not Recorded</p> <p>How to verify patients with SEWB contacts using CAT</p>
<p>In the CAT filters > Patient Status tab > Archived and Deceased checkboxes ticked if available and Recalculate</p> <p>In the CAT graphs open the Visits > OSR Visits > SEWB Contacts Count tab This tab displays the SEWB contact count for the last 12 months. The patient count is displayed in the heading and will match the total count in the OSR Report table SE-6 The total SEWB contact count is displayed as a sub-heading and will match the total count in the OSR Report table SE-7 Select all segments Click Export The Reidentify Report provides columns for Contact Count, Indigenous Status/generation (ATSI Status) and Gender (Sex). This report can be exported to Excel and sorted by Indigenous Status/generation and Gender to verify the disaggregated totals.</p>	
<p>SE-7 SEWB contacts</p> <p><i>Communicare only</i></p>	<p>The number of SEWB contacts provided to clients in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Gender: Male, Female, Not Recorded</p> <p>How to verify patients total SEWB contact count using CAT Refer SE-6</p>
<p>L-6 Individual Link-up clients</p> <p><i>Communicare only</i></p>	<p>The number of individual clients with a Link-up Service contact in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status/generation: ATSI First generation, ATSI, Second generation, ATSI Third and subsequent generation, ATSI other, Non-ATSI, Unknown Gender: Male, Female, Not Recorded</p> <p>How to verify patients with Link-up contacts using CAT</p>

<p>In the CAT filters > Patient Status tab > Archived and Deceased checkboxes ticked if available and Recalculate</p> <p>In the CAT graphs open the Visits > OSR Visits > Link-up Contacts Count tab This tab displays the Link-up contact count for the last 12 months. The patient count is displayed in the heading and will match the total count in the OSR Report table L-6 The total Link-up contact count is displayed as a sub-heading and will match the total count in the OSR Report table L-7 Select all segments Click Export The Reidentify Report provides columns for Contact Count, Indigenous Status/generation (ATSI Status) and Gender (Sex). This report can be exported to Excel and sorted by Indigenous Status/generation and Gender to verify the disaggregated totals.</p>	
<p>L-7 Link-up contacts</p> <p><i>Communicare only</i></p>	<p>The number of Link-up Service contacts provided to clients in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Gender: Male, Female, Not Recorded</p> <p>How to verify patients total Link-up contact count using CAT Refer L-6</p>
<p>S-6 Individual substance use service clients</p> <p><i>Communicare only</i></p>	<p>The number of individual clients with a Substance use contact in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Gender: Male, Female, Not Recorded</p> <p>How to verify patients with Substance use contacts using CAT</p>
<p>In the CAT filters > Patient Status tab > Archived and Deceased checkboxes ticked if available and Recalculate</p> <p>In the CAT graphs open the Visits > OSR Visits > Episodes by Substance Use Service tab This tab displays a bar chart of the Substance use episode count for the last 12 months for the services Residential/rehabilitation Sobering-up/respice/short term Non-residential/after care Other (none of these)</p> <p>The following counts are provided: The patient count for all services is displayed in the heading and will match the total count in the OSR Report table S-6 The patient counts for individual services are listed against each bar and match the total count in the OSR tables S-7a for Residential/rehabilitation S10 for Sobering-up/respice/short term S13 for Non-residential/after care The episode counts for individual services are displayed as a sub-heading and match the total count in the OSR tables: S-7c for Residential/rehabilitation S11 for Sobering-up/respice/short term S14 for Non-residential/after care Select all segments Click Export The Reidentify Report provides columns for each Service Episode Count, Indigenous Status (ATSI Status), Age and Gender (Sex). This report can be exported to Excel and sorted by Indigenous Status, Age and Gender to verify the disaggregated totals.</p>	
<p>S-7a Individual residential clients</p> <p><i>Communicare only</i></p>	<p>The number of individual clients with a Substance use > Residential treatment / rehabilitation contact in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Age: 0-18, 19-35, 36+ Gender: Male, Female, Not Recorded</p> <p>How to verify patients with Substance use (Residential/rehabilitation) contacts using CAT Refer S-6</p>

<p>S-7b Total length of stay</p> <p><i>Communicare only</i></p>	<p>The total length of stay for clients with a Substance use > Residential treatment / rehabilitation contact in the last 12 months.</p> <p>A. <2 weeks B. 2-8 weeks C. 9-16 weeks D. 17-24 weeks E. >24 weeks</p> <p>The count is disaggregated by: Gender: Male, Female, Not Recorded</p> <p>How to verify the length of stay for patients with Substance use (Residential/rehabilitation) contacts using CAT</p>
<p>In the CAT filters > Patient Status tab > Archived and Deceased checkboxes ticked if available and Recalculate In the CAT graphs open the Visits > OSR Visits > Episodes SSU Length of Stay tab This tab displays the length of stay for each patient in the last 12 months The patient count is displayed in the heading and will match the total count in the OSR Report table S-7b Tick the 'Select All' checkbox Click Export The Reidentify Report provides the Length of stay for each patient and Gender (Sex). This worksheet can be exported to Excel and sorted by Length of stay and Gender to verify the disaggregated totals.</p>	
<p>S-7c Episodes of residential care</p> <p><i>Communicare only</i></p>	<p>The number of Substance use > Residential treatment / rehabilitation episodes of care provided to clients in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Age: 0-18, 19-35, 36+ Gender: Male, Female, Not Recorded</p> <p>How to verify the episodes of care for patients with Substance use (Residential/rehabilitation) contacts using CAT Refer S-6</p>
<p>S-10 Distinct sobering-up/residential respite/short term care program clients</p> <p><i>Communicare only</i></p>	<p>The number of individual clients with a Substance use > Sobering-up/residential respite/short term contact in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Age: 0-18, 19-35, 36+ Gender: Male, Female, Not Recorded</p> <p>How to verify patients with Substance use (Sobering-up/respite/short term) contacts using CAT Refer S-6</p>
<p>S-11 Sobering-up/residential respite/short term care program episodes</p> <p><i>Communicare only</i></p>	<p>The number of Substance use > Sobering-up /residential respite/short term episodes of care provided to clients in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Age: 0-18, 19-35, 36+ Gender: Male, Female, Not Recorded</p> <p>How to verify the episodes of care for patients with Substance use (Sobering-up/respite/short term) contacts using CAT Refer S-6</p>

<p>S-13 Individual non-residential/follow up / after care clients</p> <p><i>Communicare only</i></p>	<p>The number of individual clients with a Substance use > Non-residential/follow up/after care contact in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Age: 0-18, 19-35, 36+ Gender: Male, Female, Not Recorded</p> <p>How to verify patients with Substance use (Non-residential/after care) contacts using CAT Refer S-6</p>
<p>S-14 Non-residential/follow up / after care episodes</p> <p><i>Communicare only</i></p>	<p>The number of Substance use > Non-residential/follow up/after care episodes of care provided to clients in the last 12 months.</p> <p>The count is disaggregated by: Indigenous status: ATSI, Non-ATSI, Unknown Age: 0-18, 19-35, 36+ Gender: Male, Female, Not Recorded</p> <p>How to verify the episodes of care for patients with Substance use (Non-residential/after care) contacts using CAT Refer S-6</p>

CS-2 WORKER TYPE Appendix

Type		Speciality	Medical Director			Best Practice	Communicare		
Indigenous Health Worker			Aboriginal Health Worker			Aboriginal Health Worker	ABORIGINAL AND TSI HEALTH WORKER ABORIGINAL FAMILY HEALTH WORKER		
Indigenous Health Practitioner							ABORIGINAL AND TSI HEALTH PRACTITIONER		
Doctor - General Practitioner			Doctor			Principal doctor Employee doctor	GENERAL MEDICAL PRACTITIONER		
Medical Specialists		Paediatrician					PAEDIATRICIAN		
		Endocrinologist					ENDOCRINOLOGIST		
		Ophthalmologist					OPHTHALMOLOGIST		
		Obstetrician / Gynaecologist					OBSTETRICIAN AND GYNAECOLOGIST		
		Ear Nose and Throat Specialist				Audiologist			
		Cardiologist					CARDIOLOGIST		
		Renal Medicine Specialist					RENAL MEDICINE SPECIALIST		
		Psychiatrist /Psychiatric Register					PSYCHIATRIST		
		Dermatologist					DERMATOLOGIST		
		Surgeon					SURGEON		

		Specialist other or not specified					ANAESTHETIST EMERGENCY MEDICINE SPECIALIST GASTROENTEROLOGIST MEDICAL DIAGNOSTIC RADIOGRAPHER NEUROLOGIST NUCLEAR MEDICINE TECHNOLOGIST ORTHOPTIST OTORHINOLARYNGOLOGIST PATHOLOGIST RADIOLOGIST RADIOTHERAPIST SPECIALIST MEDICAL PRACTITIONER SPECIALIST PHYSICIAN VETERINARIAN		
Nurses			Registered Nurse			Practice nurse Nurse practitioner	CHILD HEALTH NURSE ENROLLED NURSE MOTHERCRAFT NURSE NURSE EDUCATOR NURSE MANAGER NURSE PRACTITIONER NURSE RESEARCHER REGISTERED NURSE REGISTERED NURSE (DEVT'L DIABILITY) REGISTERED NURSE (MENTAL HEALTH)		
Midwives			Midwife			Midwife	MIDWIFE		
Substance misuse / drug and alcohol worker							DRUG AND ALCOHOL COUNSELLOR SUBSTANCE MISUSE WORKER		
Tobacco Worker/Coordinator							SMOKING CESSATION COORDINATOR SMOKING CESSATION OFFICER		
SEWB Staff		Psychologist					PSYCHOLOGIST		
		Counsellor					BTH COUNSELLOR COUNSELLOR		
		Social Worker	Social Worker				SOCIAL WORKER		
		Welfare Worker							
		SEWB staff – Link Up caseworker							
		SEWB staff other or not specified					ABORIGINAL MENTAL HEALTH WORKER EMOTIONAL AND SOCIAL WELLBEING STAFF TEAM. PSYCHOGERIATRIC ASSESS TEAM (PGAT) YOUTH WORKER		
Allied Health		Audiologist /audiometrist					AUDIOLOGIST		
		Diabetes educator				Diabetes educator	DIABETES EDUCATOR		
		Dietician	Dietician			Dietitian	DIETITIAN		
		Optometrist					OPTOMETRIST		
		Pharmacist					PHARMACIST		
		Physiotherapist	Physiotherapist			Physiotherapist	PHYSIOTHERAPIST		
		Podiatrist	Podiatrist			Podiatrist	PODIATRIST		
		Speech Pathologist	Speech Therapist			Speech pathologist	SPEECH PATHOLOGIST		

	Allied health other or not specified			Occupational Therapist Psychologist	Psychologist Social worker Occupational therapist Exercise physiologist Radiographer Chiropractor Osteopath Massage therapist Orthoptist			ACUPUNCTURIST ALLIED HEALTH AIDE ALTERNATIVE THERAPIST ASTHMA EDUCATOR ATTENDANT CARER CHIROPRACTOR COMMUNITY PARAMEDICAL DISABILITY SERVICES WORKER ENVIRONMENTAL HEALTH OFFICER EXERCISE PHYSIOLOGIST EYE HEALTH COORDINATOR HEALTH DIAGNOSIS /TREATMENT PRACTITIONER HOME CARE WORKER HOMOEOPATH MASSAGE THERAPIST NATURAL THERAPY PROFESSIONAL NATUROPATH OCCUPATIONAL THERAPIST ORTHOTIC PROSTHETIST ORTHOTIST OSTEOPATH PERSONAL CARE ASSISTANT PSYCHOTHERAPIST REHABILITATION AIDE TEAM. AGED CARE ASSESSMENT TEAM (ACAT) TEAM. MULTI- DISCIPLINARY TEAM
Dentists / dental therapists				Dentist	Dentist Dental prosthodontist			DENTAL HYGIENIST DENTAL SPECIALIST DENTAL THERAPIST DENTIST
Dental support (e.g. dental assistant / dental technician)								DENTAL - TECHNICIAN OR PROSTHETIST DENTAL ASSISTANT DENTAL PROSTHETIST DENTAL TECHNICIAN
Sexual health worker								SEXUAL HEALTH WORKER
Traditional healer								TRADITIONAL HEALER
Other health / clinical staff				Dispensing Assistant Practice Manager Receptionist	Practice manager Office manager Senior receptionist Receptionist Junior receptionist			ABORIGINAL LIAISON OFFICER AMBULANCE OFFICER CHILD CARE WORKER CLERICAL / ADMINISTRATIVE WORKER COMMUNITY / FAMILY REPRESENTATIVE COMMUNITY SERVICES WORKER DAY CARE WORKER HOME HELP WORKER INTERPRETER /TRANSLATOR MEALS/FOOD SERVICES WORKER MEDICAL RECEPTIONIST OTHER PROFESSION /DISCIPLINE PHARMACY TECHNICIAN SONOGRAPHER TECHNICIAN VOLUNTARY WORKER
Transport – work for service								TRANSPORT WORKER
Transport – do not work for service								