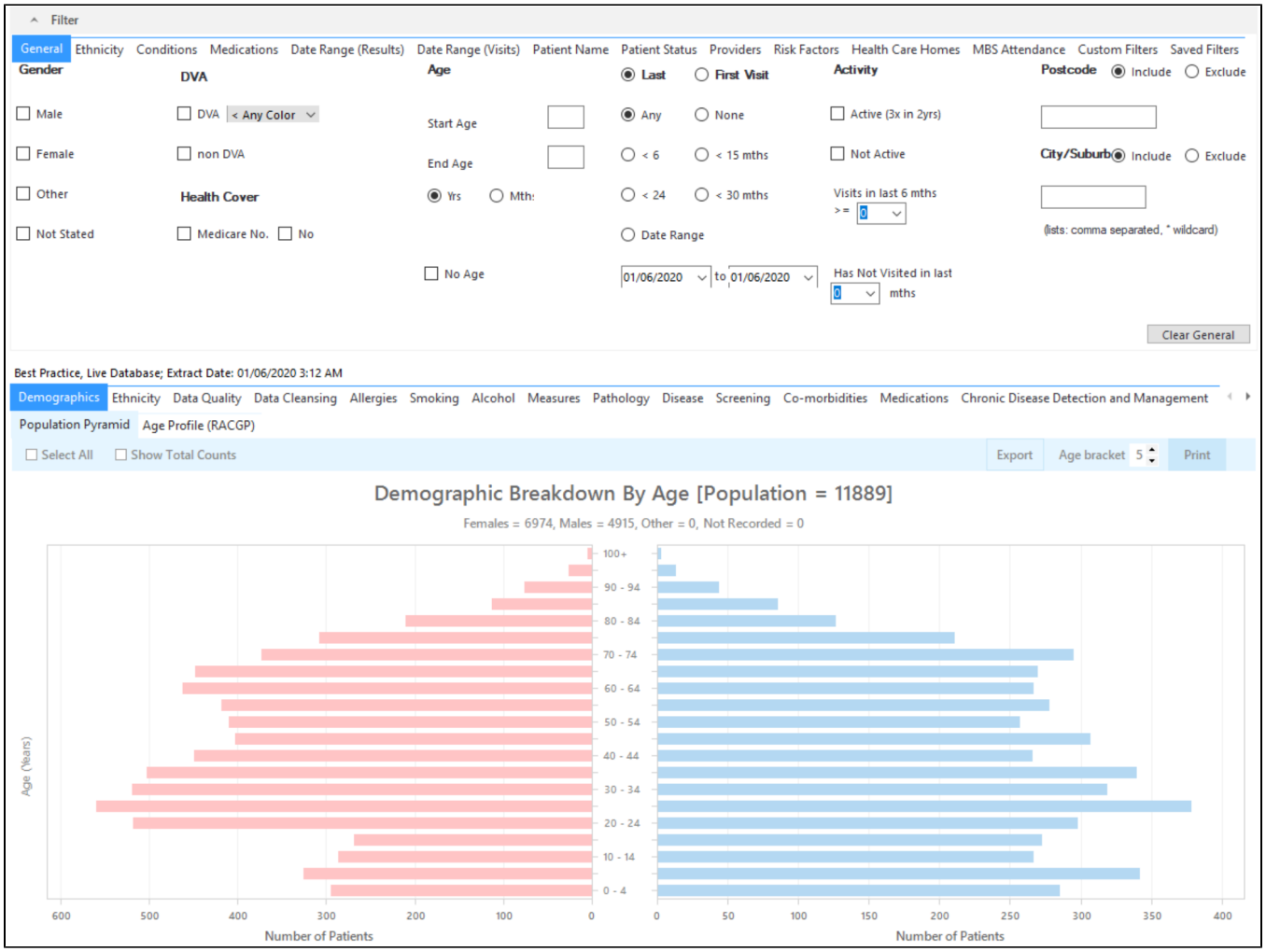
COVID-19 Vaccine 2a: Identify Indigenous patients 18-54

Recipe Name:	Identify Indigenous patients aged 18-54
Rationale:	Indigenous patients are at higher risk of chronic conditions and for Covid-19. This recipe will show you how to identify your high risk indigenous patients.
Target:	Indigenous patients aged 18-54
Recipe Limitations:	This report relies on the patient ethnicity being coded correctly in the patient record.
CAT Starting Point:	1. CAT Open - CAT4 view (all reports) loaded 2. Population Extract Loaded and Extract Pane "Hidden"

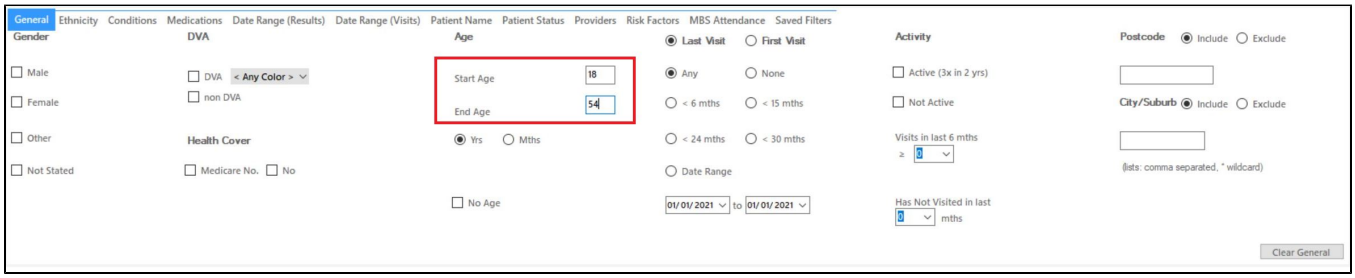
This recipe is an example on how to find Indigenous patients at particular high risk. Based on current recommendations all indigenous patients over 50 are at increased risk, so you can also use the first step in the recipe below to find anyone indigenous over 50.

CAT4 starting point

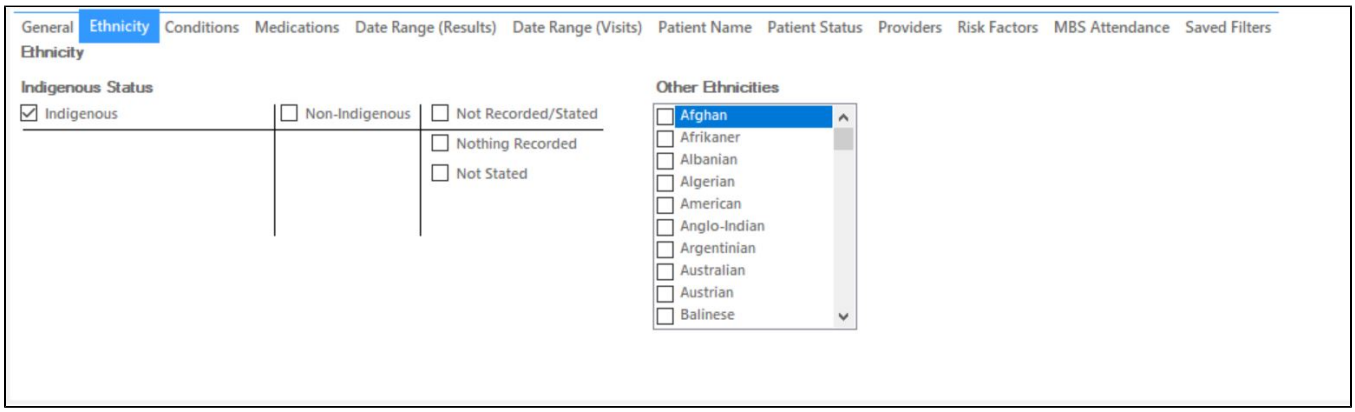


Filter Steps:

- On the "General" tab, enter the Start Age = 18 and end age = 54

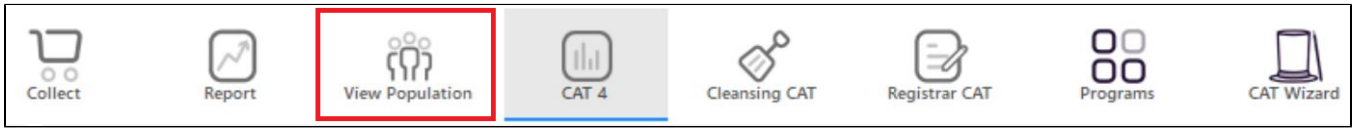


- On the "Ethnicity" tab, select Indigenous check box.

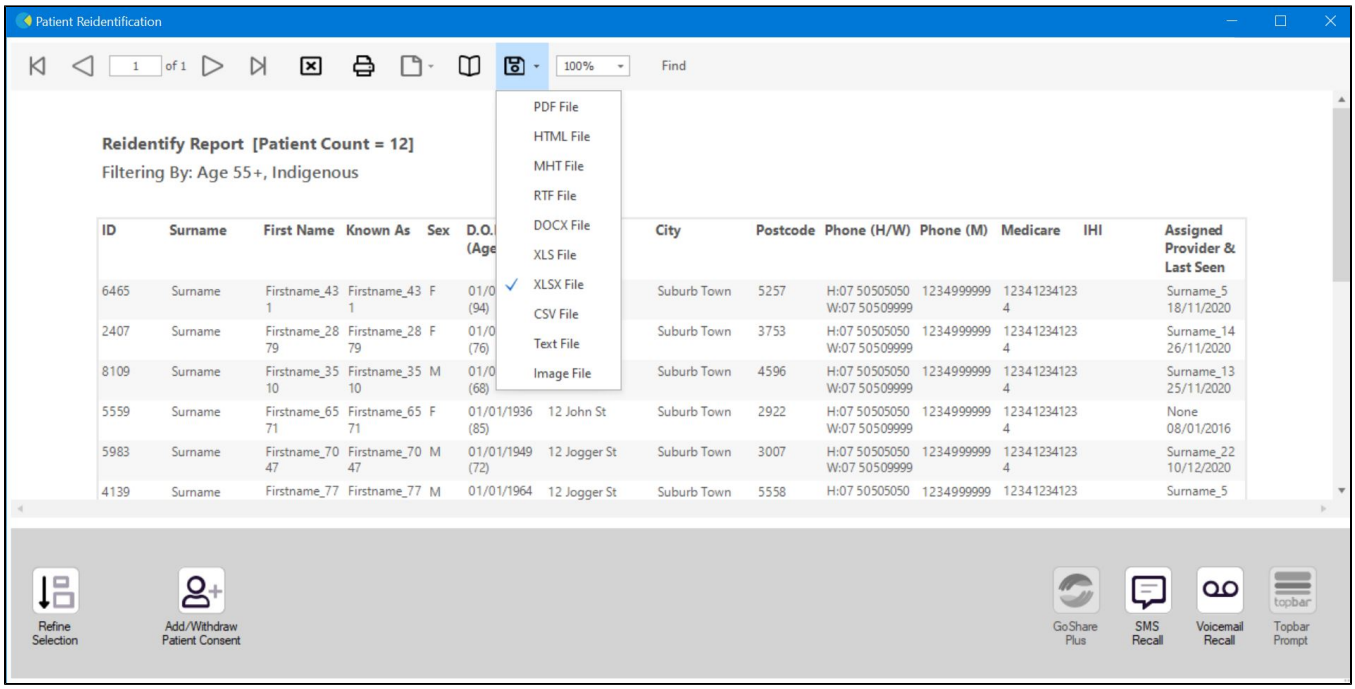


- Click "Recalculate"

To see a list of patients, click on 'View Population'



This will show a list of all patients matching your criteria as well as their assigned provider and last date of visit. This report can be saved in MS Excel or other formats using the floppy disc icon.



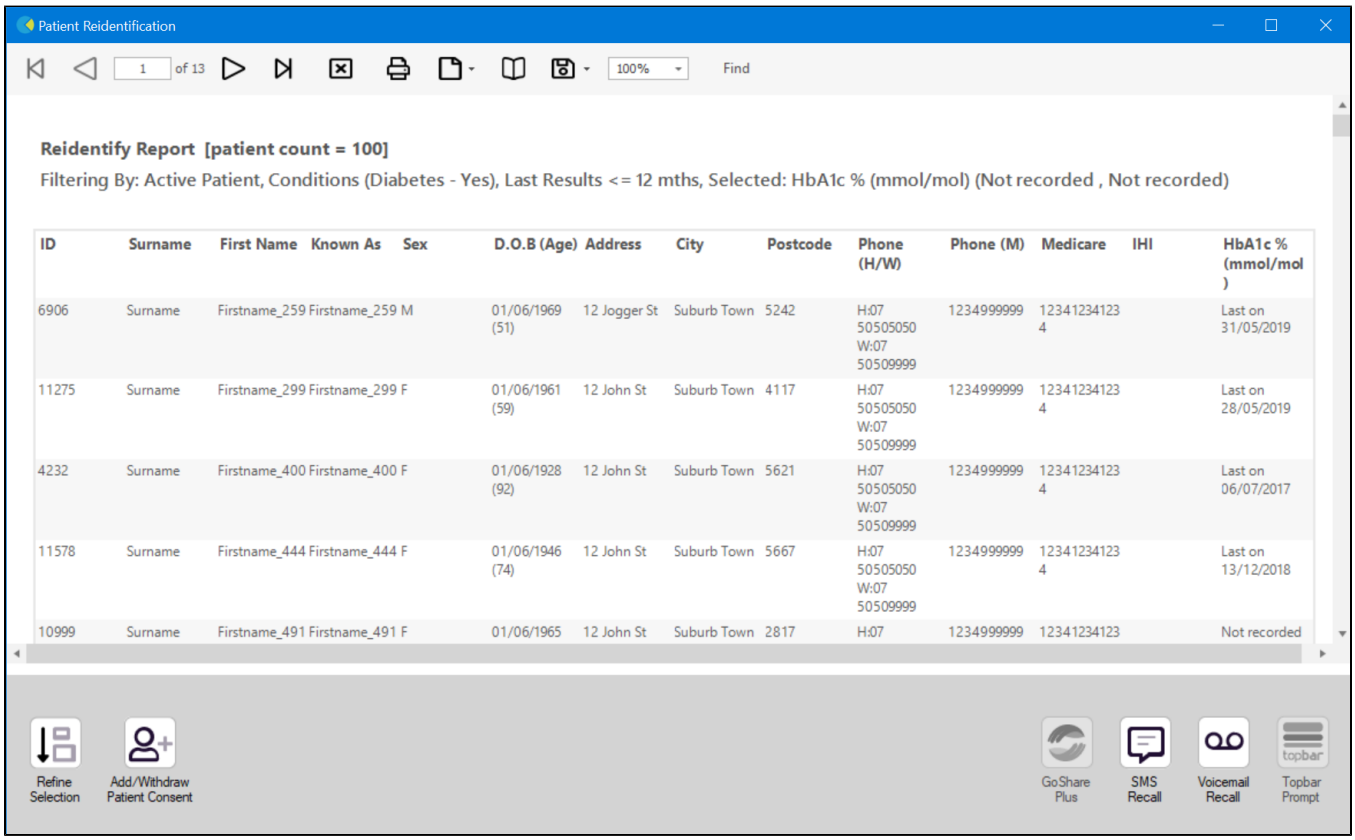
Using Recall CAT in Recipes

Optional: Use Recall CAT SMS and voice messages for patient recall

Full details are here: Recall CAT

After you have applied one or more filters and/or cross tabulations and have selected the group of patients of interest, you will see the choices for SMS Recall and other options at the bottom of the patient re-identification report. This can be applied to all of our CAT Recipes or any custom search you want to perform.

CAT Starting Point:
The Patient Reidentification window displays your list of filtered patients



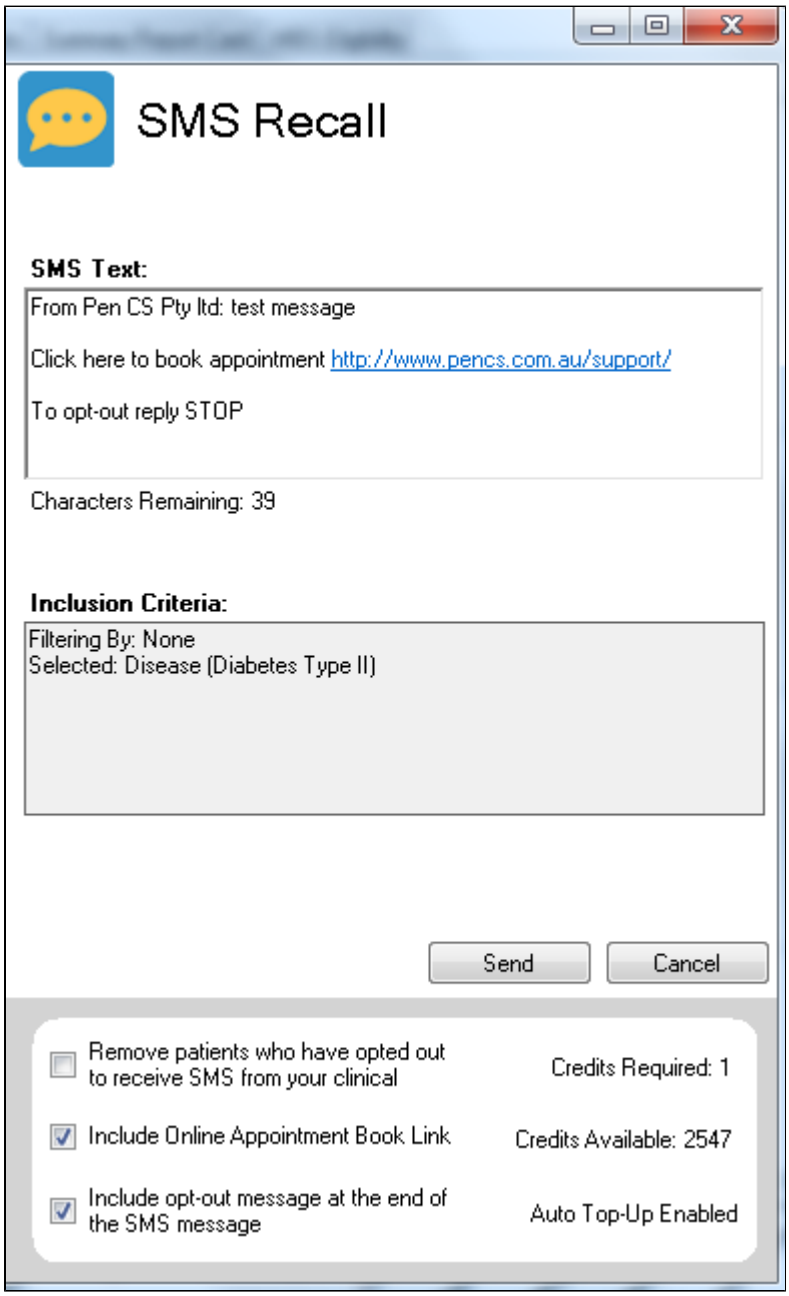
Customising Steps

You can refine the selection manually by clicking the 'Refine Selection' button.

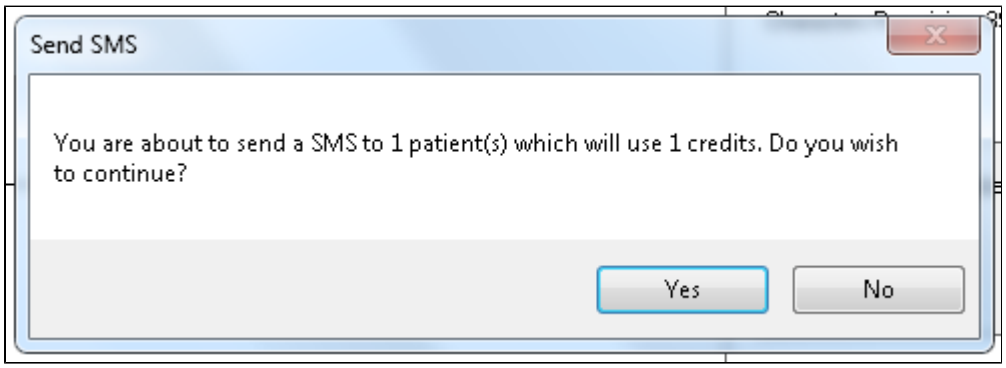
If you click on "SMS Recall", the "SMS Recall" window will be displayed with the name of your clinic. Enter a message that relates to the purpose of the notification. There are a number of options under the inclusion criteria:

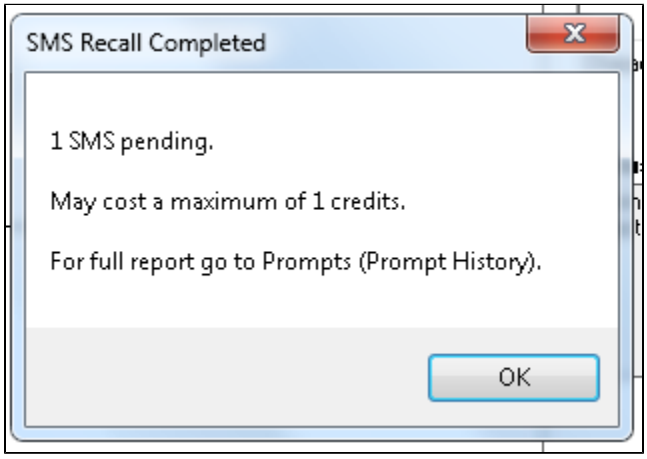
- Patients who have opted out of receiving SMS from your clinic are removed by default
- Linking your online booking system to the SMS recall
- Include the opt-out message in the SMS for patient to "STOP" receiving SMS notifications sent through CAT4

Clicking on "Send" will send the message to all patients with a valid mobile phone number in their record. A confirmation message will prompt you with the number of messages to be sent and the required credits. Click yes to send the SMS recall.

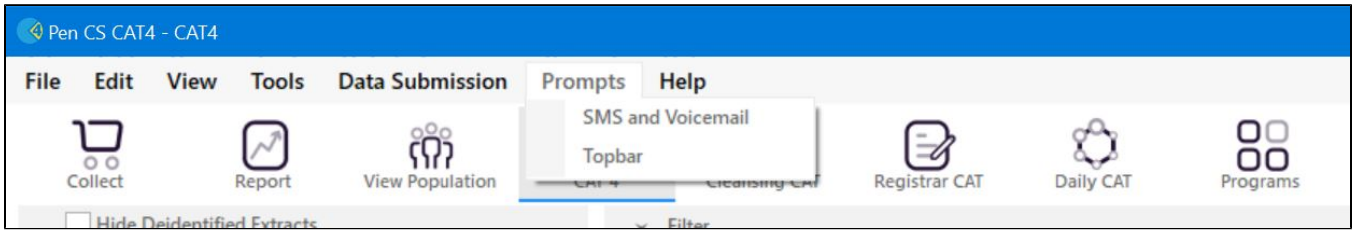


After sending a SMS or Voice Message you will see a message like this one (for SMS)





For full details on the prompt history, click on 'Prompts' and select 'SMS and Voicemail'



Recall CAT - Message History: http://help.pencs.com.au/display/CG/Recall+CAT+-+Message+History