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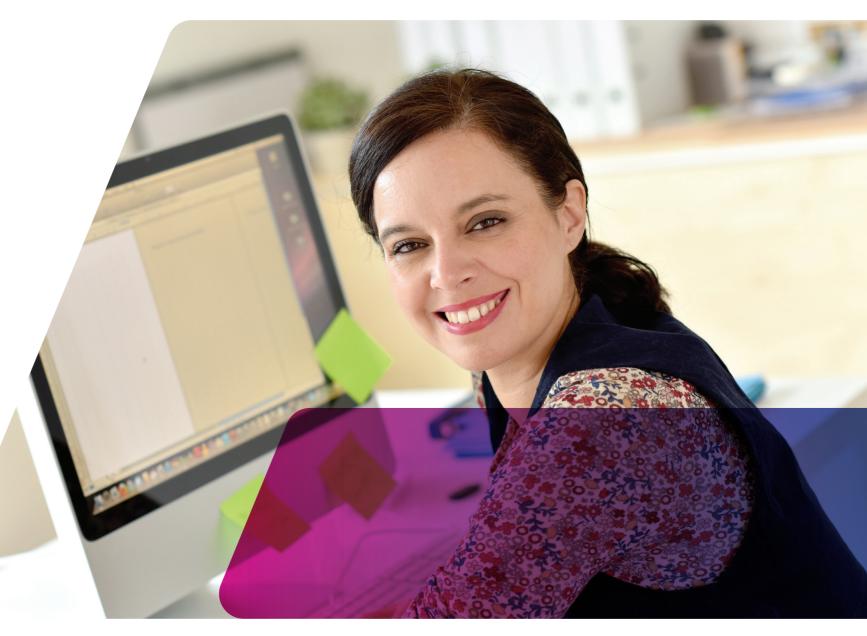


## Introduction

MyGPMPtool (MGT) is an app within Topbar. Developed by Modern Innovations Pty Ltd, Australian based global health IT development company. MGT is distributed and managed in Australia by GPMP Australia.

MGT is developed based on the 'Australian Strategic Framework for Chronic Conditions'. Based on 'social determinants of health' by the Office of Disease Prevention and Health Promotion, we have made significant changes to the approach and content of 'Chronic Disease Management Plans and Health Assessments conducted in general practices.

Throughout the software we have used General Program Planning Model (GPPM) which is known to be one of the best health program planning models known.



## Vision

To reduce admin burden and improve clinical care delivery through work process enhancements in every general practice.

## **Mission**

To create systems within general practices that enable general practitioners, nurses, support staff and managers to work more efficiently.

To empower general practices to improve financial sustainability through ethical, legal and Medicare compliant work and operational practices.

To enhance individual and community health through cost-effective market mechanisms to carry out social prescribing.

## MyGPMPtool (MGT)

MyGPMPtool (MGT) is a simple-to-use online tool that enables practice managers to significantly reduce administration costs, fill service gaps and enhance the practice's growth by enabling you to easily create quality Chronic Disease Management Care Plans.

Our browser-based system delivered via Topbar, or as a stand-alone online software tool, is designed to save time typing, scanning and faxing documentation, so practice nurses have less paperwork to juggle and more precious time for what is most important - clinical care.

MGT creates peace of mind for your GPs as it is based on the most up-to-date compliance information and approved national and international clinical guidelines to meet stringent MBS standards.

#### Currently, MGT can be used for

Care Plans

Heart Health Check

TCAs

- Reviews
- Health Assessments
- Mental health treatment plans



## **Impact of MGT**

- Time saving- we have significantly reduced admin tasks to save more time for clinical care
- Assist in closing over 15 MBS compliance gaps in CP, TCA, Reviews, and Mental Health Plans
- Follow a care plan and health assessment structure that is in line with the national and international chronic disease management frameworks
- Introduce an outcome indicator in all CP/TCA- reviews
- Introduce comparable progress assessments in CP/TCAs for the first time in Australia
- Improved evidence of patient agreement in all aspects of the CPs/TCAs/ HAs/ Reviews/
- Heart Health Checks and Mental Health Plans
- Remove receptionists' admin burden in CDM document handling
- Enhance CVD risk assessment by enhancing the current CVD calculation algorithm (co-developed with Heart Foundation Australia)
- Improved CDM variability
- Introduce impact assessment to all CP/TCA for the first time in Australia.

# Short term and long term objectives

#### Short term objectives

- Increase detection of patients with high CVD risks
- Increased number of chronic diseases are captured and addressed in each care plan

#### Long term objectives

- Improve CDM competencies in multiple chronic diseases
- Improve health outcomes through practice efficiency enhancements
- Enhance GP and Nurse well-being
- Enhanced preventative care in General Practice



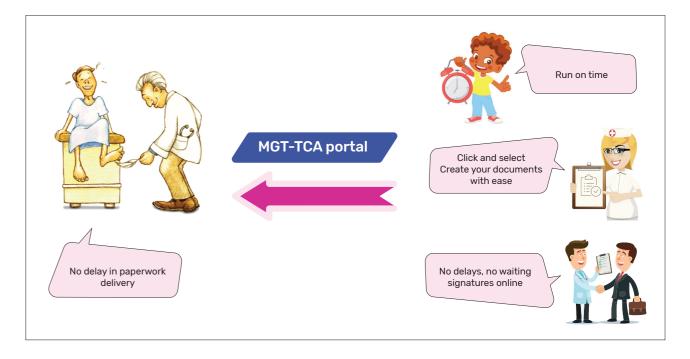
## First time in Australia

- We have introduced review comparability.
- You can track progress in all your reviews.
- We have introduced an indicator to assess and report progress in care management.
- Introduction of CDM variability.
- Introduction of TCA portal.
- Monitor missed follow-ups and reviews.
- Close the CVD risk assessment gap in patients with diabetes and albuminuria.
- We have Introduced a lifestyle script in ALL care plans.
- Introduced 'Social determinants of health' in all care plans and Health Assessments.

# Traditional paperwork handling in chronic disease management



# Efficient-time saving with MGT app In Topbar



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# As a result of the use of MGT, practice managers

will feel it easier to manage, control your costs, monitor CDM performance and improve year-on-year financial performance.

Together with CAT4 and Topbar, MGT makes management of your practice CDMs super easy!

Never miss follow-ups and renewals; Learn and monitor service gaps; Recognise CDM trends; Plan and target CDM performance; Enhance PIPs.

## **Practice Manager Benefits**

#### Improve quality control

- Higher CDM variability can leads to better quality of CDMs
- Closing clinical gaps in CVD risk assessments
- Standardisation of care plans and Health Assessments across all GPs and practice nurses

#### Higher MBS compliance

- Ability to close over common MBS compliance gaps
- Improve TCA compliance requirements
- Monitor CDMs for potential compliance gaps

### Saving money

- Reduce unproductive admin tasks
- Improve return on investment in recalls
- Less time wastage on paperwork handling

#### Improve revenue

- Improve follow ups
- Improve utilisation of MBS item numbers
- Reduce lost-opportunities



# As a result of the use of MGT, practice nurses

will feel the ease of admin burden and freedom to spend more time on what they love to do, Patient care!

## **Nurse Benefits**

### Tame saving

- Instant access to vast variety of information covering over 140 chronic conditions
- Minimal typing- click and select functionality
- Save time on document creation
- Automatic referral, EPC and TCA invitation creation

#### MBS compliance

- Stay close to MBS compliance requirements
- Close common MBS compliance gaps
- Monitor your CDM trends
- Assess potential compliance 'red flags' and take action

#### Ease of work

- Matching the management goals, patient actions, targets, goals across 140+ chronic conditions easily
- Easy information filtering
- Automatic letter creations

#### More time for clinical care

- Finish documentation easy to save time for patient education
- Less admin work means more time to enjoy your clinical work



# As a result of the use of MGT, GPs

will enjoy the peace of mind knowing MGT standardises CDM Care Plans with comprehensive documentation; intuitively extracts vital information from patients' clinical records; and reminds you to meet MBS compliance standards.

## **GP Benefits**

#### Peace of mind

- Ability to conduct self audits
- Close common MBS compliance gaps
- Capture complex care needs easily
- Monitor CDM activities
- Assess CDM variability
- Identify possible MBS compliance 'red flags' early

### Ease of work

- Care Plans Made Easy
- TCAs Made Easy
- Reviews Made Easy
- Health Assessments Made Easy
- Heart Health Checks Made Easy
- Mental Health Plans Made Easy

## **General information**

### Partnerships

We are partnered with BP Premier and Pen CS. Through Pen CS MGT is featured on Topbar, the revolutionary point-of-care software platform. Founded in 1993, Pen CS has more than 25 years of experience in data analysis, and Topbar has radically changed how patient care is delivered in Australia.

We are proud to be a commercial partner of Pen CS and Topbar.

#### SaaS platform

MGT is a SaaS tool. It works with BP, MD and Zedmed through Topbar as a hybrid model. Being SaaS, MGT works best within the Google Chrome browser.

### Integration

MGT is integrated with Best Practice, Medical Director and Zedmed through Topbar.

#### Data governance

MGT has employed the best cybersecurity measures as any quality healthcare company in Australia. Data security governance is managed by Crysp, an Australian and USA-based cybersecurity firm, which provides security consultations to some of Australia's leading banks, hospitals and government agencies.

Every practice receives their its own space to store patient and CDM data on cloud servers, which are completely independent from others. The data is end-to-end encrypted and authorised through industry-standard identity management and access controls.

### Security

MGT has evaluated the overall posture and identified technocal risks to applications. MGT employs the highest level of data security. MGT was assessed to evaluate the overall security posture while identifying technical risks that the applications may be exposed to. It utilises a globally accepted Web Application Security Framework The OWASP Top 10 (Open Web Application Security Project) with the appropriate industry standard for web application security assessment. Penetration Testing methodology has been aligned with the OWASP standards and industry best practices such as SANS, WASC, CWE etc.

#### System requirements

You need to have Topbar installation by Pen CS. If you don't have Pen CS, we can easily request the Pen CS support team to install Topbar within your practice. You will also need Google Chrome.

## Data governance

You can access our data governance framework through PenCS. We can also provide our data governance framework to all PHNs upon request. Please email contact@mygpmptool.com.au

Below are commonly asked questions and answers on data governance.

#### Q: Who owns patient-related information?

Practice own it; practice control it, and practice manage it. We simply provide practice with a secured cloud space and software.

#### Q: Where do you have your cloud server?

It is with AWS Australia, Sydney. All data is hosted securely in AWS data centres in Australia. As such MGT platform enjoys the best possible security standards that AWS governs.

ISO/IEC 27001:2013 is a security management standard that specifies security management best practices and comprehensive security controls following the ISO/IEC 27002 best practice guidance. This widely-recognized international security standard specifies that AWS do the following:

AWS systematically evaluate it's information security risks, taking into account the impact of threats and vulnerabilities.

AWS has certification for compliance with ISO/IEC 27001:2013, 27017:2015, and 27018:2014. Independent third-party auditors perform these certifications. AWS compliance with these internationally recognized standards and code of practice is evidence of commitment to information security at every level of the organization and that the AWS security program is in accordance with industry-leading best practices.

#### Q: What happens to the practice data when they cancel the subscription?

Since the practice cloud storage space is wiped out, all data within the practice's cloud space will be eliminated.

## Q: Since practices are using Topbar for integration, will they share any information with PHN?

No. Practice has full control of their MGT account; we don't and can't share their information with PHN. Please check our privacy policy for further information.

Contact details MGT users can reach us through contact@mygpmptool.com.au or
Online chat box



We have made it easy to learn.

In most cases it only takes about 15 minutes to learn and use MGT.

It is that easy!

Thank You