

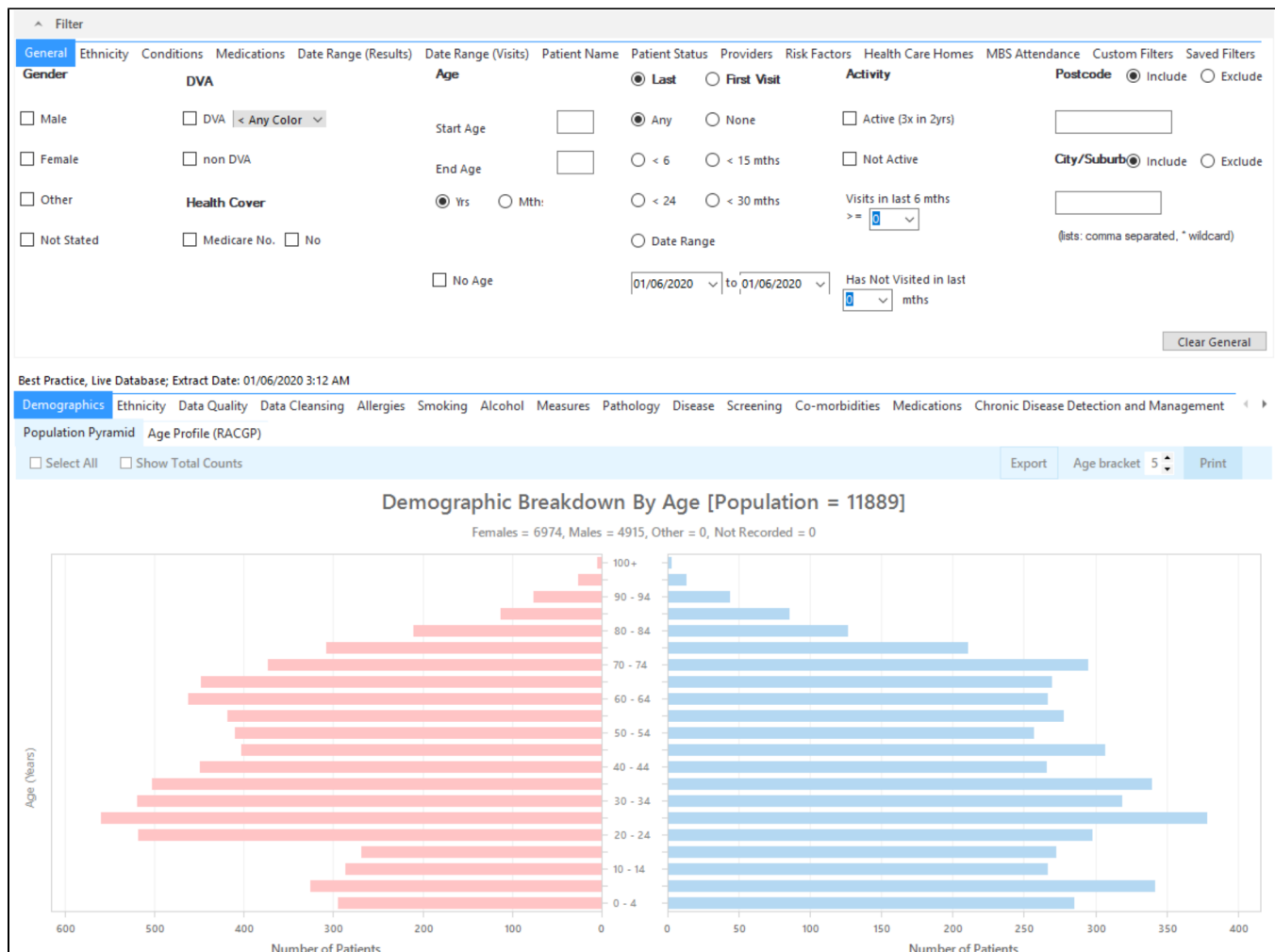
COVID-19 Vaccine 2a: Identify Indigenous patients 18-54

Recipe Name:	Identify Indigenous patients aged 18-54
Rationale:	Indigenous patients are at higher risk of chronic conditions and for Covid-19. This recipe will show you how to identify your high risk indigenous patients.
Target:	Indigenous patients aged 18-54
Recipe Limitations:	This report relies on the patient ethnicity being coded correctly in the patient record.
CAT Starting Point:	- CAT Open - CAT4 view (all reports) loaded - Population Extract Loaded and Extract Pane "Hidden"



This recipe is an example on how to find Indigenous patients at particular high risk. Based on current recommendations all indigenous patients over 50 are at increased risk, so you can also use the first step in the recipe below to find anyone indigenous over 50.

CAT4 starting point



Filter Steps:

- On the "General" tab, enter the Start Age = 18 and end age = 54

General

Ethnicity

Conditions

Medications

Date Range (Results)

Date Range (Visits)

Patient Name

Patient Status

Providers

Risk Factors

MBS Attendance

Saved Filters

Gender

☐ Male

☐ Female

☐ Other

☐ Not Stated

DVA

☐ DVA

☐ non DVA

Health Cover

☐ Medicare No.

☐ No

Age

Start Age

18

End Age

54

☒ Yrs

☐ Mths

☐ No Age

Last Visit

☒ Any

☐ None

☐ < 6 mths

☐ < 15 mths

☐ < 24 mths

☐ < 30 mths

☐ Date Range

01/01/2021

to

01/01/2021

First Visit

☐ None

☐ < 15 mths

☐ < 30 mths

Activity

☐ Active (3x in 2 yrs)

☐ Not Active

Visits in last 6 mths

≥

0

Has Not Visited in last

0

mths

Postcode

☒ Include

☐ Exclude

City/Suburb

☒ Include

☐ Exclude

(list: comma separated, * wildcard)

Clear General

- On the "Ethnicity" tab, select Indigenous check box.

General

Ethnicity

Conditions

Medications

Date Range (Results)

Date Range (Visits)

Patient Name

Patient Status

Providers

Risk Factors

MBS Attendance

Saved Filters

Ethnicity

Indigenous Status

☒ Indigenous

☐ Non-Indigenous

☐ Not Recorded/Stated

☐ Nothing Recorded

☐ Not Stated

Other Ethnicities

☐ Afghan

☐ Afrikaner

☐ Albanian

☐ Algerian

☐ American

☐ Anglo-Indian

☐ Argentinian

☐ Australian

☐ Austrian

☐ Balinese

- Click "Recalculate"

Collect

Report

View Population

CAT 4

Cleansing CAT

Registrar CAT

Programs

CAT Wizard

Clear Filters

Recalculate

To see a list of patients, click on 'View Population'

Collect

Report

View Population

CAT 4

Cleansing CAT

Registrar CAT

Programs

CAT Wizard

This will show a list of all patients matching your criteria as well as their assigned provider and last date of visit. This report can be saved in MS Excel or other formats using the floppy disc icon.

Patient Reidentification

1 of 1

100%

Find

Reidentify Report [Patient Count = 12]
Filtering By: Age 55+, Indigenous

ID	Surname	First Name	Known As	Sex	D.O.B. (Age)	City	Postcode	Phone (H/W)	Phone (M)	Medicare	IHI	Assigned Provider & Last Seen
6465	Surname	Firstname_43	Firstname_43	F	01/01 (94)	Suburb Town	5257	H:07 50505050 W:07 50509999	1234999999	12341234123	4	Surname_5 18/11/2020
2407	Surname	Firstname_28	Firstname_28	F	01/01 (76)	Suburb Town	3753	H:07 50505050 W:07 50509999	1234999999	12341234123	4	Surname_14 26/11/2020
8109	Surname	Firstname_35	Firstname_35	M	01/01 (68)	Suburb Town	4596	H:07 50505050 W:07 50509999	1234999999	12341234123	4	Surname_13 25/11/2020
5559	Surname	Firstname_65	Firstname_65	F	01/01/1936 (85)	Suburb Town	2922	H:07 50505050 W:07 50509999	1234999999	12341234123	4	None 08/01/2016
5983	Surname	Firstname_70	Firstname_70	M	01/01/1949 (72)	Suburb Town	3007	H:07 50505050 W:07 50509999	1234999999	12341234123	4	Surname_22 10/12/2020
4139	Surname	Firstname_77	Firstname_77	M	01/01/1964	Suburb Town	5558	H:07 50505050	1234999999	12341234123		Surname_5

Refine Selection

Add/Withdraw Patient Consent

GoShare Plus

SMS Recall

Voicemail Recall

Topbar Prompt

Using Recall CAT in Recipes

Optional: Use Recall CAT SMS and voice messages for patient recall

Full details are here: [Recall CAT](#)

After you have applied one or more filters and/or cross tabulations and have selected the group of patients of interest, you will see the choices for SMS Recall and other options at the bottom of the patient re-identification report. This can be applied to all of our [CAT Recipes](#) or any custom search you want to perform.

CAT Starting Point:

The Patient Reidentification window displays your list of filtered patients

Patient Reidentification

1 of 13 100% Find

Reidentify Report [patient count = 100]
 Filtering By: Active Patient, Conditions (Diabetes - Yes), Last Results <= 12 mths, Selected: HbA1c % (mmol/mol) (Not recorded , Not recorded)

ID	Surname	First Name	Known As	Sex	D.O.B (Age)	Address	City	Postcode	Phone (H/W)	Phone (M)	Medicare	IHI	HbA1c % (mmol/mol)
6906	Surname	Firstname_259	Firstname_259	M	01/06/1969 (51)	12 Jogger St	Suburb Town	5242	H:07 50505050 W:07 50509999	1234999999	12341234123 4		Last on 31/05/2019
11275	Surname	Firstname_299	Firstname_299	F	01/06/1961 (59)	12 John St	Suburb Town	4117	H:07 50505050 W:07 50509999	1234999999	12341234123 4		Last on 28/05/2019
4232	Surname	Firstname_400	Firstname_400	F	01/06/1928 (92)	12 John St	Suburb Town	5621	H:07 50505050 W:07 50509999	1234999999	12341234123 4		Last on 06/07/2017
11578	Surname	Firstname_444	Firstname_444	F	01/06/1946 (74)	12 John St	Suburb Town	5667	H:07 50505050 W:07 50509999	1234999999	12341234123 4		Last on 13/12/2018
10999	Surname	Firstname_491	Firstname_491	F	01/06/1965	12 John St	Suburb Town	2817	H:07	1234999999	12341234123		Not recorded

Refine Selection
 Add/Withdraw Patient Consent
 GoShare Plus
 SMS Recall
 Voicemail Recall
 Topbar Prompt

Customising Steps

You can refine the selection manually by clicking the 'Refine Selection' button.

Refine Selection
 Add/Withdraw Patient Consent
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 SMS Recall
 Voicemail Recall
 Topbar Prompt

If you click on "SMS Recall", the "SMS Recall" window will be displayed with the name of your clinic. Enter a message that relates to the purpose of the notification. There are a number of options under the inclusion criteria:

- Patients who have opted out of receiving SMS from your clinic are removed by default
- Linking your online booking system to the SMS recall
- Include the opt-out message in the SMS for patient to "STOP" receiving SMS notifications sent through CAT4

Clicking on "Send" will send the message to all patients with a valid mobile phone number in their record. A confirmation message will prompt you with the number of messages to be sent and the required credits. Click yes to send the SMS recall.



SMS Recall

SMS Text:

From Pen CS Pty Ltd: test message

Click here to book appointment <http://www.pencs.com.au/support/>

To opt-out reply STOP

Characters Remaining: 39

Inclusion Criteria:

Filtering By: None

Selected: Disease (Diabetes Type II)

Send

Cancel

☐ Remove patients who have opted out to receive SMS from your clinical

Credits Required: 1

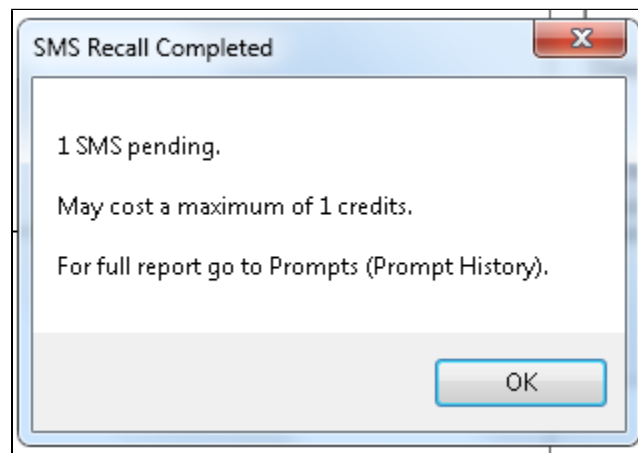
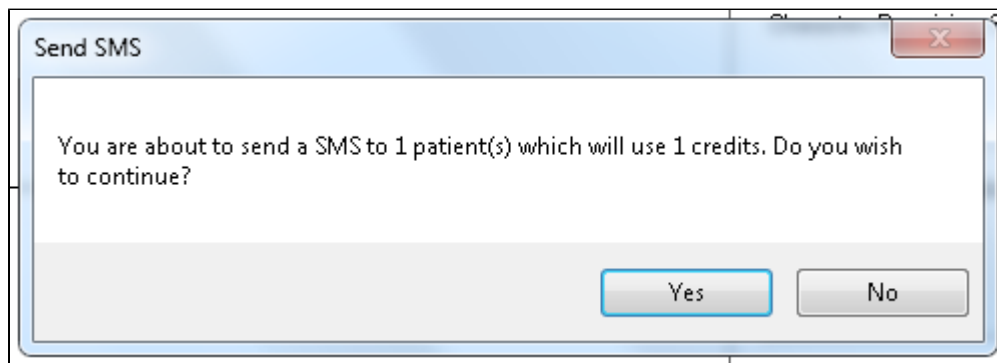
☒ Include Online Appointment Book Link

Credits Available: 2547

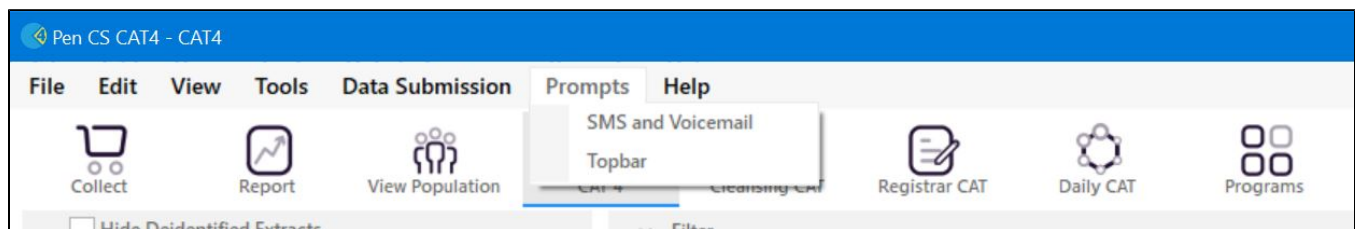
☒ Include opt-out message at the end of the SMS message

Auto Top-Up Enabled

After sending a SMS or Voice Message you will see a message like this one (for SMS)



For full details on the prompt history, click on 'Prompts' and select 'SMS and Voicemail'



Recall CAT - Message History: <http://help.pencs.com.au/display/CG/Recall+CAT+-+Message+History>