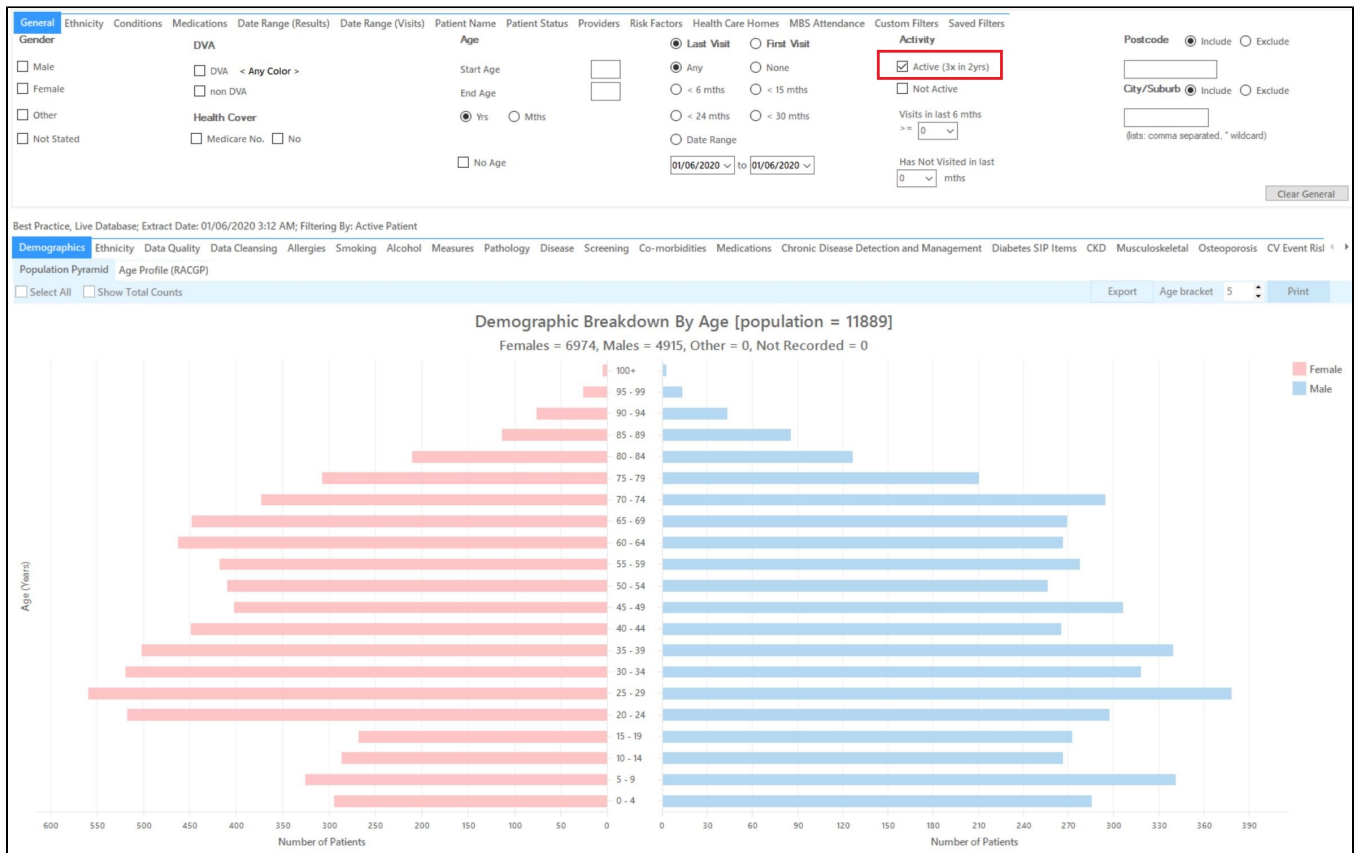


QIM 6 – Influenza immunisation for patients with COPD

R e c i p e N a m e:	QIM 6 – Influenza immunisation for patients with COPD
R a t i o n a l e:	People with COPD are considered to be at high risk of complications from influenza. Data from several studies also provide evidence that influenza vaccination has a clinically important protective effect on influenza-related COPD exacerbations, and probably an effect on the total number of exacerbations in COPD patients. The administration of influenza vaccine to persons at risk of complications is the single most important measure in preventing or attenuating influenza infection and preventing mortality. While best practice guidelines recommend annual immunisation, a 15 month interval allows for cases when a client decides to receive a vaccine earlier than recommended (e.g. from a pharmacy), or delay and wait for the release of an 'enhanced' vaccine.
T a r g e t:	Proportion regular clients who are aged 15 years and over who are recorded as having COPD and are immunised against influenza. A person is immunised against influenza if they have received an influenza vaccine within the previous 15 months.
C A T S t a r t i n g P o i n t:	1. CAT Open - CAT4 view (all reports) loaded 2. Population Extract Loaded and Extract Pane "Hidden" a. Filter Pane open and under the 'General' tab 'Active Patients' (3x <2 years) selected

CAT4 starting point



RECIPE Steps Filters:

- In the "General" Tab, enter Start Age = 15

General Ethnicity Conditions Medications Date Range (Results) Date Range (Visits) Patient Name Patient Status Providers Risk Factors Health Care Homes MBS Attendance

Gender: ☐ Male ☐ Female ☐ Other

DVA: ☐ DVA < Any Color > ☐ non DVA

Health Cover: ☐ Medicare No. ☐ No

Age: Start Age End Age ☒ Yrs ☐ Mths ☐ No Age

Activity: ☒ Last Visit ☐ First Visit ☒ Active (3x in 2yrs) ☐ Not Active

Visits in last 6 mths: >= 0

Has Not Visited in last: 0 mths

01/06/2019 to 01/06/2019

- On the 'Conditions' tab under 'Chronic', select COPD

General	Ethnicity	Conditions	Medications	Date Range (Results)	Date Range (Visits)	Patient Name	Patient Status	Providers	Risk Factors	Health Care
Chronic Mental Health Cancer Other										
Diabetes ☐ Yes ☐ No ☐ Type II ☐ No ☐ Type I ☐ No ☐ Undefined Diabetic ☐ No ☐ Type I or II ☐ Gestational ☐ No			Respiratory ☐ Yes ☐ No ☐ Asthma ☐ No ☒ COPD ☐ No			Cardiovascular ☐ Yes ☐ No ☐ Hypertension ☐ No ☐ Heart Failure ☐ No ☐ <u>Cardiovascular Disease (CVD):</u> ☐ CHD ☐ No ☐ PAD ☐ No ☐ Stroke ☐ No ☐ Carotid Stenosis ☐ No ☐ MI ☐ No ☐ Renal Artery Stenosis ☐ No				

- Then select the 15 month date range result filter, to only show results that were entered in the last 15 months:

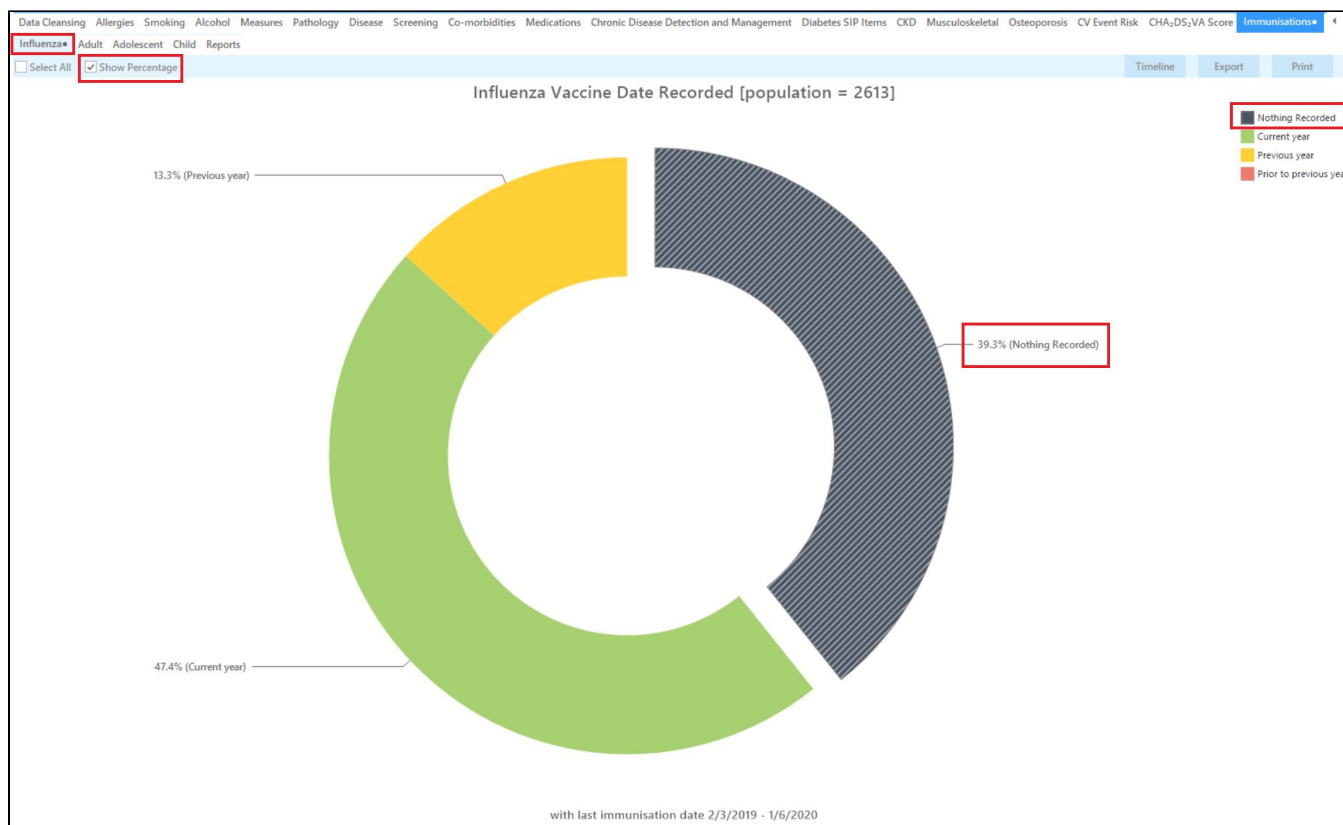
General	Ethnicity	Conditions	Medications	Date Range (Results)	Date Range (Visits)	Patient Name	Patient Status	Providers	Risk Factors
Date Range for Last Recorded Result or Event The date range selected will filter out results or events that are not within the selected period and treat them as not recorded. This filter is not applicable to									
☐ All ☐ <= 6 mths ☐ <= 12 mths ☒ <= 15 mths ☐ <= 24 mths ☐ Date Range (from -to) 01/06/2019 01/06/2019									

- Click "Recalculate"
- Click 'Hide Filters'

Report Steps

- Select the "Immunisations/Influenza" tab

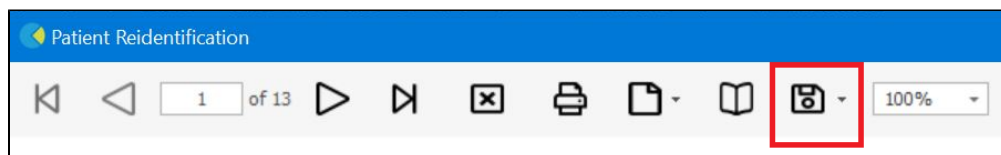
This report will show you the Immunisation status of your selected patient group and will allow you to measure improvement over time by comparing your reports. The percentage of patients with 'Nothing Recorded' are those patients without an immunisation in the last 15 months



The immunisation report is designed to show patients who have received the current vaccine for the calendar year, so the 15 month criteria for this measure will show patients who have received last year's vaccine if it was within 15 months of the extract date. Patients appearing in the 'previous year' category might still benefit from a vaccine this year!

To Export Patient List to Microsoft Excel:

1. Click on the "Export Icon" at the top of the Patient Reidentification window.



2. Click on "Excel"
3. Choose a file name and a location to save to (eg. Create a folder C:/ClinicalAudit/CAT Patient FollowUp)
4. Click "Save"

The steps above will produce a list of patients with contact details in MS Excel which can then be used to:

1. Go back through the individual patient records in the GP Clinical Desktop System (CDS) and update known records
2. Phone patients to update their record
3. Produce a mail merge to recall patients for follow up

Full details are here: [Recall CAT](#)

CAT Starting Point:
The Patient Reidentification window displays your list of filtered patients

Customising Steps

Refine Selection Add/Withdraw Patient Consent GoShare Plus SMS Recall Voicemail Recall Topbar Prompt

Clicking on "Send" will send the message to all patients with a valid mobile phone number in their record. A confirmation message will prompt you with the number of messages to be sent and the required credits. Click yes to send the SMS recall.



SMS Recall

SMS Text:

From Pen CS Pty Ltd: test message

Click here to book appointment <http://www.pencs.com.au/support/>

To opt-out reply STOP

Characters Remaining: 39

Inclusion Criteria:

Filtering By: None

Selected: Disease (Diabetes Type II)

Send

Cancel

☐ Remove patients who have opted out to receive SMS from your clinical

Credits Required: 1

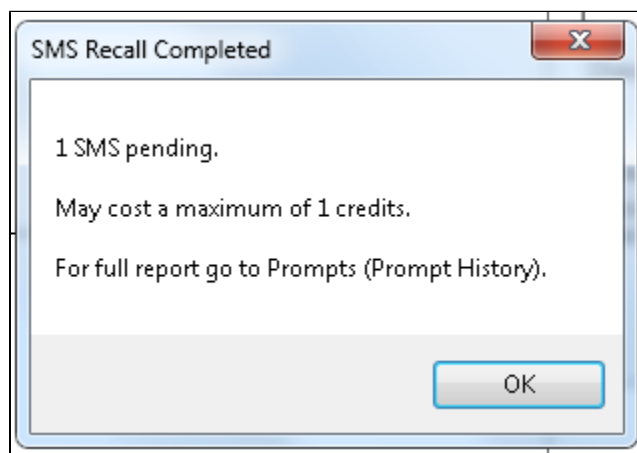
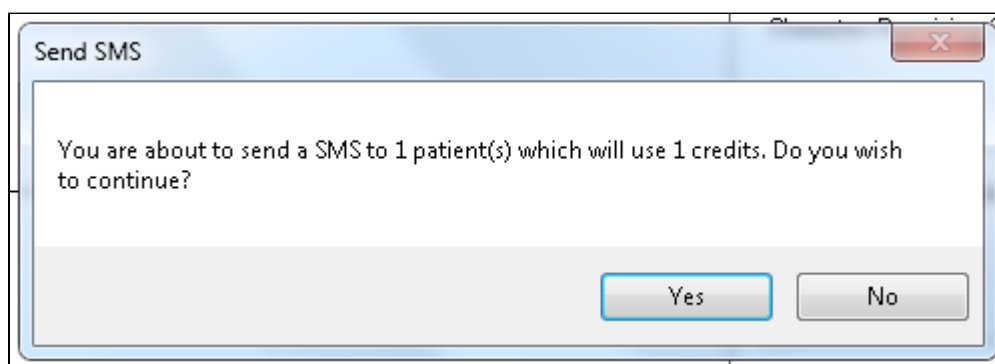
☒ Include Online Appointment Book Link

Credits Available: 2547

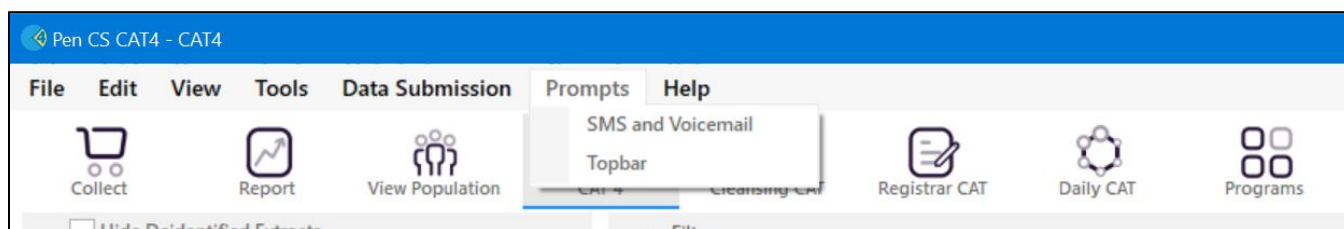
☒ Include opt-out message at the end of the SMS message

Auto Top-Up Enabled

After sending a SMS or Voice Message you will see a message like this one (for SMS)



For full details on the prompt history, click on 'Prompts' and select 'SMS and Voicemail'



Recall CAT - Message History: <http://help.pencs.com.au/display/CG/Recall+CAT+-+Message+History>

Optional: Create a prompt to display in Topbar



Remember you need to be in the CAT4 Daily View to be able to create prompts. Other pre-requisites are:

- Topbar is installed
- CAT4 is linked to Topbar via Edit/Preferences/Topbar - check here for details: [Linking CAT to Topbar](#)

To start click on the 'Daily View' icon on the top of your CAT4 screen:



Once you have applied the filter(s) and displayed the patients of interest as described above, you can create a prompt that will be shown to all clinicians using Topbar if a patient meeting the prompt criteria is opened in their clinical system. The full guide is available at [CAT PLUS PROMPTS](#) and a short guide on how to create prompts in CAT4 can be found at [Creating a Prompt in CAT4](#)

To start you have to use the drop-down menu at the bottom of the patient details report and select "Prompt at Consult - Topbar" then click on "Go" to give the new prompt a name.



The name you enter is the prompt text displayed in Topbar, so choose a simple but clear name that tells the clinician seeing the prompt what should be done.

